

## NATIONAL UNDERWRITING BULLETIN

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TO: All Policy Issuing Agents of WFG National Title Insurance Company

## **BULLETIN NO.: NATIONAL 2015-05**

## SUBJECT: Registration and Training for Closing Insight

RealEC® Technologies (RealEC) is offering a program to pre-register settlement agents and train them to use and activate Closing Insight<sup>™</sup>, an information delivery platform that mortgage lenders will be using and encouraging their settlement agents to use after August 1, when the new TILA-RESPA Integrated Disclosure rule (TRID) takes effect.

RealEC, a division of Black Knight Financial Services, is partnering with major title and settlement production software providers to establish the necessary integrations with Closing Insight. Many of the software platforms most settlement agents use are part of RealEC's Partner Network. Agents using these software platforms should expect "a seamless experience," according to RealEC. Additionally, lenders using Closing Insight have agreed to "common process, technology and data requirements," which should go a long way toward ensuring that seamless experience.

We have posted Real EC's <u>announcement</u>, and <u>FAQs</u> containing more detailed information about Closing Insight, and a <u>price list</u> on the WFGAgent Web site.

The pre-registration process for agents will begin April 15<sup>th</sup>. RealEC encourages you to register all offices, locations and users by May 31, 2015. RealEC's software partners will contact their clients directly with detailed information about training, support and activation procedures for the new system. This <u>link</u> will take you directly to the registration page.

If you have specific questions about Closing Insight, you should contact your software provider. For general information, tech support and help in other areas, you can always contact your sales consultant or <u>Rick Diamond</u>, senior vice president for IT and agency operations (617-721-9703). WFG is here to help you in any way we can.

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